



Reef HQ Aquarium Membership Application Form

Please complete and submit with payment.

For further details, please contact Reef HQ Aquarium reception on 07 4750 0800 or email membership@reefHQ.com.au

Please note that membership is non-transferable & non-refundable.

Standard Membership

- Family** * 2 adults with up to 3 children aged 5-18years (children under 5 free)
- Single Family** * 1 adult with up to 3 children aged 5-18years (children under 5 free)
- Individual** * 1 adult with or without Children under 5years
- Couple** * 2 adults with or without Children under 5years

*CONCESSION - 10% DISCOUNT AVAILABLE FOR PENSION/SENIORS/STUDENT CARD/MBR PARTNER (B/Bong)

*JCU/CQU STUDENT ASSOC. MEMBERS RECEIVE A FURTHER 10% DISCOUNT OFF CONCESSION PRICE

*CONCESSION CARD/STUDENT ID/PROOF MUST BE PRESENTED/SIGHTED BY REEF HQ STAFF

CREATE / RENEW / UPDATE (please circle)

MEMBER NO: _____ **Mship Expiry Date:** ____/____/____

Phone: Taken by (name of staff): _____ **On Date:** ____/____/____

Please print clearly

Adults	First Name	Surname	DOB:	Salutation
Adult 1:	_____	_____	/ /	Mr/Mrs/Ms/Miss/_____
Adult 2:	_____	_____	/ /	Mr/Mrs/Ms/Miss/_____

Children	First Name	Surname	DOB:	Male/Female
Under 5 years:	_____	_____	/ /	Male/Female
	_____	_____	/ /	Male/Female
	_____	_____	/ /	Male/Female
	_____	_____	/ /	Male/Female
5-18 years:	1 _____	_____	DOB: / /	Male/Female
	2 _____	_____	DOB: / /	Male/Female
	3 _____	_____	DOB: / /	Male/Female

***Extra children** (*Note: Extra Child Fee of \$15.00 per child for children aged between 5 and 18 when more than 3 paying children on Membership)

5-18 years old:	_____	_____	DOB: / /	Male/Female	\$ 15
	_____	_____	DOB: / /	Male/Female	\$ 15
	_____	_____	DOB: / /	Male/Female	\$ 15

Mailing/Residential Address: _____

Suburb/Town: _____ Postcode: _____

Home phone: _____ Mobile: _____ Work phone: _____

Email Address: _____

*We communicate with members about exclusive events / offers and information on your Membership. I authorise Reef HQ to contact me as applicable. YES NO

OFFICE USE ONLY Paid: \$ _____ Receipt No: _____ Mship Card No: _____

Sold By: _____ Date Sold: ____/____/____ MshipCard/s given: Y N Gold Vouchers given: Y N

Card (Replace/Extra) Requested (to be printed by Mships): Y N Paid FOC Receipt No: _____

Data Entered M/ships: Date: ____/____/____ by: _____ Card/Receipt posted/e/mailed by Mships _____: YES / NO

With the recent funding announcement, which provides us the opportunity to upgrade infrastructure at our 32 year old facility, a short-term closure of the facility is required to ensure the safety of staff and visitors during construction. The possible closure will commence from February 1st, 2021 for a period of up to 12 months.

From Saturday, February 1st, 2020 new and renewing memberships will be sold at a pro-rata rate, with all memberships expiring January 31st, 2021.

Please visit www.reefhq.com.au/memberships/join to view the relevant membership price.

Standard to all Reef HQ Aquarium Memberships - Terms and Conditions:

- Entry to Great Barrier Reef Marine Park Authority's Reef HQ Aquarium (Reef HQ) as a Reef HQ Member requires a current membership along with approved photographic identification and proof of entitlement to any concession benefits.
- Reef HQ membership cards are perpetual cards. If a replacement card is required, a \$10 fee will apply.
- All Reef HQ memberships are non-refundable, non-transferable or non-redeemable for cash.
- Reproduction of a Reef HQ membership card in any form is strictly prohibited.
- Only the person/s listed on a membership can enter the aquarium and access membership benefits.
- All membership benefits and discounts apply as per the Reef HQ Aquarium membership benefits guide. Discount offers and "Around Town Discounts" listed in the Reef HQ Aquarium membership benefits guide are subject to alteration or removal without notice.
- Discounts do not apply to Reef HQ gift certificate purchases, functions, conferences, group bookings, education bookings or birthday parties and are not valid with any other promotional offer.
- Additional fees for Reef HQ special events or programs including functions, conferences, group bookings, education bookings or birthday parties, may be applicable to Reef HQ Members.
- Exclusive Member only events are available to valid registered membership card holders. Members must present their membership card on entry.
- An additional child fee applies to Gold and Standard memberships in the Family and Single Family classification, where there are more than three children aged between 5-18 years.
- Members are responsible for ensuring the details of their Reef HQ membership are correct at all times.
- Reef HQ reserves the right to update or change the Reef HQ Aquarium Terms & Conditions of membership.
- A Reef HQ Aquarium membership may be ceased if a member:
 - fails to comply with the terms and conditions of membership,
 - misuses any privilege afforded to them under the membership program, or
 - misuses their membership card or breaches the conditions of entry to Reef HQ Aquarium.
- 1 card issued per membership.
- 10% off guest general admission day entry price (general admission tickets only – discount applies to a maximum of 5 guests per membership per visit per day).
- 10% off selected items at Reef-In-Store and the Waterview Café.

Privacy Disclosure Statement

The Great Barrier Reef Marine Park Authority is bound by the Australian Privacy Principles (APPs) outlined in Schedule 1 of the Privacy Act 1988 (Cth) (Privacy Act) and the Australian Government Agencies Privacy Code which regulate how entities may collect, use, disclose and store personal information. Reef HQ is the Great Barrier Reef Marine Park Authority's Aquarium, shop front and café.

The Great Barrier Reef Marine Park Authority's Reef HQ (Reef HQ) Aquarium collects information from members such as title, full names, postal and street address, year of birth of all members, including children, telephone and e-mail contact details. Credit card details are also requested when paying by credit card. This information is collected directly from new and renewing members from membership forms. This information is stored using Reef HQ's point of sale system provider, a third party data storage provider, and is collected, used and stored by Reef HQ Aquarium for the purposes of servicing your membership and providing information to you related to Reef HQ's activities. Reef HQ Aquarium collects and discloses a member's e-mail address to MailChimp, a third party software application, for the purposes of distribution of the Reef HQ's Member's e-newsletter.

The personal information collected will be used only for the purposes of: becoming a member of Reef HQ Aquarium, servicing your membership and keeping you informed about the latest announcements (including distribution of the Reef HQ e-newsletter), updates and providing information to you related to Reef HQ's activities. Reef HQ may also contact you from time to time for research and feedback purposes to help Reef HQ provide a better service. Your completion of any Reef HQ membership form is voluntary.

*Personal information obtained will only be used and disclosed for the purposes outlined above and will not be used or disclosed without your consent, except where authorised or required by law. You have the right to access the personal information Reef HQ Aquarium holds about you at any time and to provide any amendments where necessary by contacting:
by email – Memberships Officer – membership@reefhq.com.au
in writing - Memberships Officer – Reef HQ Aquarium, PO Box 1379, Townsville QLD 4810*

Reef HQ tries to ensure that all information collected, stored, used or disclosed is accurate, complete and up-to-date. Should your personal information change, please notify Reef HQ's membership officer as soon as practicable.

Personal Information obtained will be stored and held in accordance with the Great Barrier Reef Marine Park Authority's obligations under the Archives Act 1983 (Cth). For further information, please refer to the Great Barrier Reef Marine Park Authority's Privacy Policy.